



BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

OPERATIONS AND SAFETY COMMITTEE

THURSDAY, OCTOBER 26, 2023

ATLANTA, GEORGIA

MEETING MINUTES

1. CALL TO ORDER AND ROLL CALL

Committee Chair Al Pond called the meeting to order at 10:23 A.M.

Board Members

Present:

Stacy Blakley
James Durrett
Roderick Frierson
Freda Hardage
Jennifer Ide
Sagirah Jones
Al Pond
Valencia Williamson
Thomas Worthy

Board Members

Absent:

William Floyd
Russell McMurry
Jannine Miller
Kathryn Powers
Rita Scott
Jacob Tzegaegbe

Staff Members Present:

Collie Greenwood
Rhonda Allen
Peter Andrews
Kevin Hurley
Chief Kreher
Ralph McKinney
Melissa Mullinax
Carrie Rocha
George Wright

Also in Attendance: Justice Leah Ward Sears, Peter Bruno, Phyllis Bryant, Thomas Drozt, Stephany Fisher, Jon Gordon, Kenya Hammond, Jacqueline Holland, Tyrene Huff, Jonathan Hunt, Anthony Morrow, and Paula Nash

2. **APPROVAL OF THE MINUTES**

Approval of the September 28, 2023, Operations and Safety Committee Minutes

On a motion by Board Member Williamson, seconded by Board Member Durrett, the motion passed by a vote of 6 to 0 with 6 members present.

3. **RESOLUTIONS**

Resolution Authorizing a Modification in Contractual Authorization for MARTA – Lyft Partnership, Letter of Agreement (LOA) L48275

Approval of Resolution Authorizing a Modification in Contractual Authorization for MARTA – Lyft Partnership, Letter of Agreement (LOA) L48275. On a motion by Board Member Hardage, seconded by Board Member Frierson, the resolution passed by a vote of 9 to 0 with 9 members present.

Resolution Authorizing the Award of a Contract for Authority-Wide Uniforms for MARTA's Workforce, IFB B50238B

Approval of Resolution Authorizing the Award of a Contract for Authority-Wide Uniforms for MARTA's Workforce, IFB B50238B. On a motion by Board Member Blakley, seconded by Board Member Durrett, the resolution passed by a vote of 8 to 0 with 8 members present.

Resolution Authorizing the Solicitation of Proposals for the Procurement of Mobility (Paratransit) Services, RFP P50407

Approval of Resolution Authorizing the Solicitation of Proposals for the Procurement of Mobility (Paratransit) Services, RFP P50407. On a motion by Board Member Frierson, seconded by Board Member Ide, the resolution passed by a vote of 8 to 0 with 8 members present.

Resolution Authorizing the Award of a Contract for Non-Revenue Vehicle Parts, RFPP P50390 utilizing the Federal General Services Administration (GSA) Contract

Approval of Resolution Authorizing the Award of a Contract for Non-Revenue Vehicle Parts, RFPP P50390 utilizing the Federal General Services Administration (GSA) Contract. On a motion by Board Member Durrett, seconded by Board Member Hardage, the resolution passed by a vote of 8 to 0 with 8 members present.

4. **OTHER MATTERS**

(a) FY24 August Key Performance Indicators (Informational Only)

5. **ADJOURNMENT**

The Committee meeting adjourned at 11:03 A.M.

Respectfully submitted,



Tyrene L. Huff
Assistant Secretary to the Board



Resolution Authorizing a Modification in Contractual Authorization for MARTA – Lyft Partnership, Letter of Agreement (LOA) L48275

**Operations and Safety Committee
October 26, 2023**

**Jon Gordon
Customer Engagement Manager**

Agenda

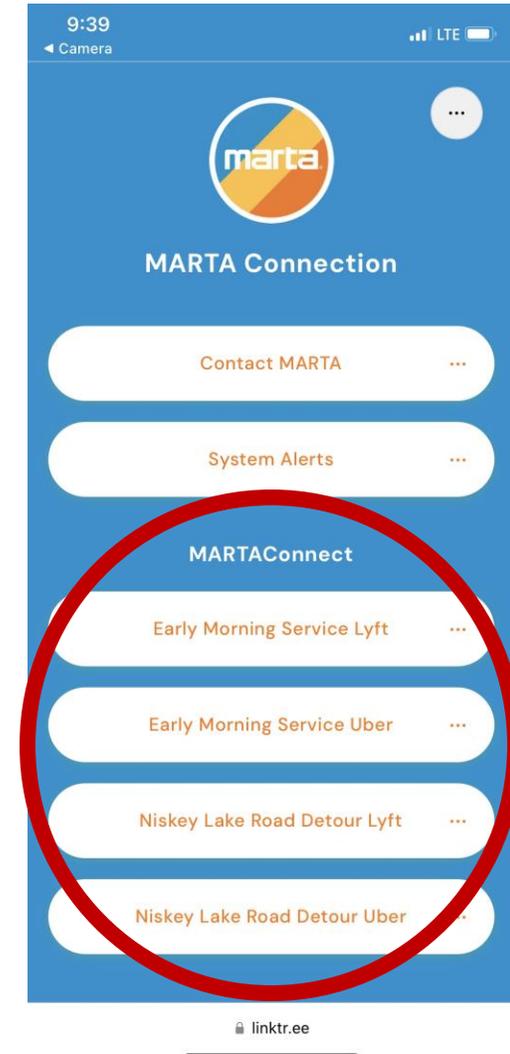
- MARTAConnect Background
- Early Bird Program
- Lyft Early Bird Usage
- Lyft Contract Overview
- Board Request



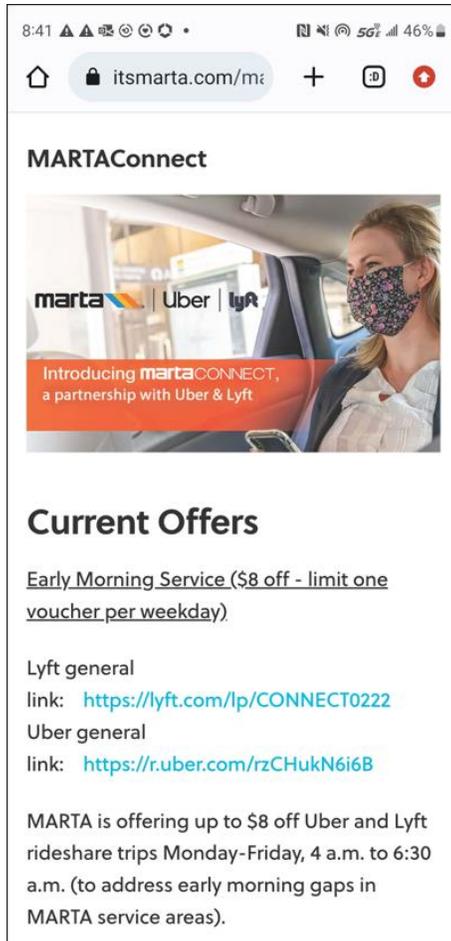
MARTACONnect Background

Activated during planned and unplanned service disruptions, special services

- 67,887 trips (cost: \$667,862.23) have been taken using MARTACONnect
- Planned Track Renovation shutdowns (4%)
- Unplanned rail power outages (16%)
- Bus service reductions due to operator shortages, Early Bird Service (80%)



Early Bird Program



8:41 5G 46%

itsmarta.com/mc

MARTACONNECT



Introducing **martaCONNECT**,
a partnership with Uber & Lyft

Current Offers

Early Morning Service (\$8 off - limit one voucher per weekday)

Lyft general
link: <https://lyft.com/lp/CONNECT0222>

Uber general
link: <https://r.uber.com/rzCHukN6i6B>

MARTA is offering up to \$8 off Uber and Lyft rideshare trips Monday-Friday, 4 a.m. to 6:30 a.m. (to address early morning gaps in MARTA service areas).

- Implemented December 2021 when 72 weekday bus routes were moved to Saturday schedules.
- MARTA provides up to \$8 off trip cost, and the customers are responsible for any cost beyond that value.
- Monday through Friday, 4:00 a.m. to 6:30 a.m.
- Currently there are 15 weekday routes still operating on Saturday schedule.



Lyft, Inc. Contract Overview

- LOA L48275: Contract executed in March 2021
- Automatic yearly renewal
- Current contract value: \$500,000
- Requested contract value: \$706,000
- Funded by local Operating funds

Request for Approval



- Resolution to increase the contract value of the Lyft, Inc. contract from \$500K to a maximum contract value of \$706K.



Thank You





Resolution Authorizing the Award of a Contract for Authority-Wide Uniforms for MARTA's Workforce, IFB B50238B

Operations and Safety Committee Meeting
October 26, 2023

Peter Bruno
Sr Director of Operations Planning & Controls

MARTA's Uniform Program

- # of MARTA Uniform Pieces ordered: 32,543 annually (2022)
- # of MARTA employees ordering uniforms: 3,085 annually (2022)
- # of MARTA unique business units ordering uniforms: 22

- Uniform Guidelines: Represented Employees
 - By agreement as specified in the Collective Bargaining Agreement with ATU Local 732
 - Standards for each craft
 - Amount of allowance determined by craft
 - Eligibility at employee anniversary
 - Stipend for laundering

- Uniform Guidelines: Non-Represented Employees
 - Standards and Eligibility established by Business Unit Management
 - Annual expenditures governed by operating budget authorization

Solicitation Overview

- Pre-bid conference was held on August 23, 2023
- Bids were received on September 6, 2023
- Public reading of bid results was held on September 7, 2023
- # of companies securing IFB document = 27
- # of bids received = 1
- Proposed Bid Amount for Base Years 1 – 3 = \$4,645,803.34
- Proposed Bid Amount for Option Year 1 = \$2,382,493.66
- Proposed Bid Amount for Option Year 2 = \$2,382,543.88
- Total Proposed Bid Amount for Base + Options Years = \$9,410,840.99
- DBE Percentage Met = 10%

JWE, Inc

- Established in 1988 in New York City.
- Relevant Clients
 - American Airlines
 - Jet Blue
 - Radisson Hotel
 - Busch Gardens
- Online Employee and Management Portal: Easy access to ordering for employees desiring this option
- “Brick & Mortar” location operated by Flying Leap for fitting, measuring & ordering for employees desiring this option
 - 100% Women Owned DBE certified in 36 states
 - Clients include FedEx, Avis, Budget & Standard Parking

Mobilization Team

- Shareka Cook, Recording Secretary, ATU Local 732
- Natalie McBride, Steward, ATU Local 732
- Veronica Ulam, Manager Operations Program Planning
- Wantina Reid, Project Coordinator
- Injung Kim, Analysis & Procedure Officer



Closing



Resolution Authorizing the Solicitation for Procurement of Mobility (Paratransit) Services, RFP P50407

Operations and Safety Committee

October 26, 2023

Thomas Drozt

Deputy Chief of Bus Operations



Mobility Background

- The Metropolitan Atlanta Rapid Transit Authority (MARTA) operates Mobility Services that are compliant with the Americans With Disabilities Act.
- The service area is within Fulton, DeKalb, and Clayton counties (3/4 of a mile from fixed service routes).
- Two prime contractors work with MARTA staff to deliver this service.

Mobility Functions

- Operations
- Maintenance
- Scheduling & Dispatching
- Eligibility & Training



Base Contract Expiration Dates

Services	Contract Expiration Date	Level of Service
Operations & Maintenance Services (Transdev)	May 15, 2024	75%
Operations & Maintenance Services (A-National) DBE	March 31, 2024	25%
Scheduling & Dispatch (Transdev)	May 20, 2024	100%
Eligibility & Training (Transdev)	April 25, 2024	100%

Request Recap

The Department of Bus Operations respectfully request the authorization to solicitate for RFP P50407 Mobility Services.





Thank You



**Resolution Authorizing the Award of a Contract for the Procurement
of Non-Revenue Vehicles Parts, RFPP P50309 Utilizing the Federal
General Services Administration
(GSA) Contract**

Operations and Safety Committee

October 26, 2023

Anthony Morrow

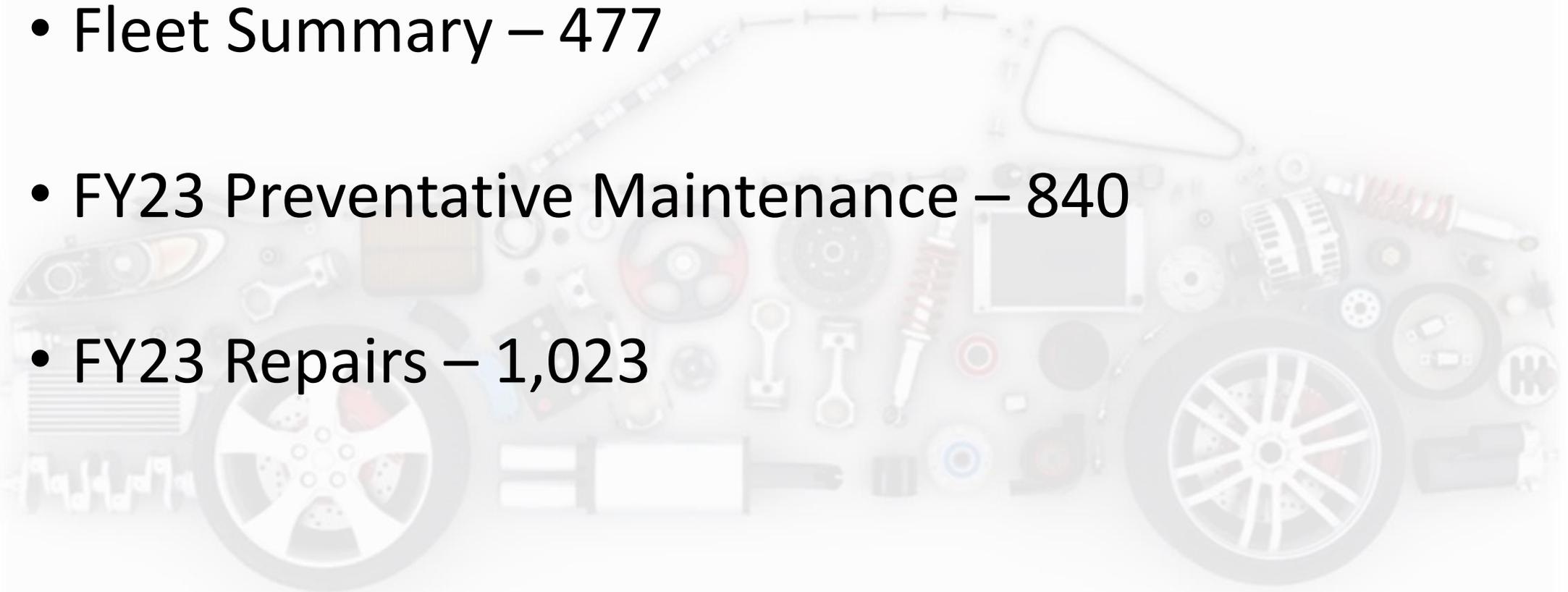
General Superintendent, Bus Maintenance



Annual Maintenance



- Fleet Summary – 477
- FY23 Preventative Maintenance – 840
- FY23 Repairs – 1,023



Category Number	Category Name	Discount
Category 1	Rotors	35%
Category 2	Friction Pad and shoes	35%
Category 3	Alternators and Starters	8%
Category 4	Electrical	18%
Category 5	Ignition	18%
Category 6	Fuel System	15%
Category 7	Suspension	17%
Category 8	Belts	33%
Category 9	Air Conditioning	8%
Category 10	Wiper Blades and Components	33%
Category 11	Bulbs and Headlamps	30%
Category 12	Bearings	25%
Category 13	Radiators	15%
Category 14	Steering	25%
Category 15	Emission Systems	34%
Category 16	Hoses	38%
Category 17	Gaskets	15%
Category 18	Fans and Fan Clutches	15%
Category 19	Calipers	35%
Category 20	Idler, Tensioners, and Pulleys	23%
Category 21	Seals	20%
Category 22	Axles and Differentials	20%
Category 23	Catalytic Converters	20%
Category 24	Water Pumps	15%
Category 25	Wire	30%
Category 26	Clutches	14%
Category 27	Air Intake Components	20%
Category 28	Fan and Blower Motors	10%
Category 29	Lenses and Housings	15%
Category 30	Mounts	14%
Category 31	Transmission	13%
Category 32	Air Compressor	15%

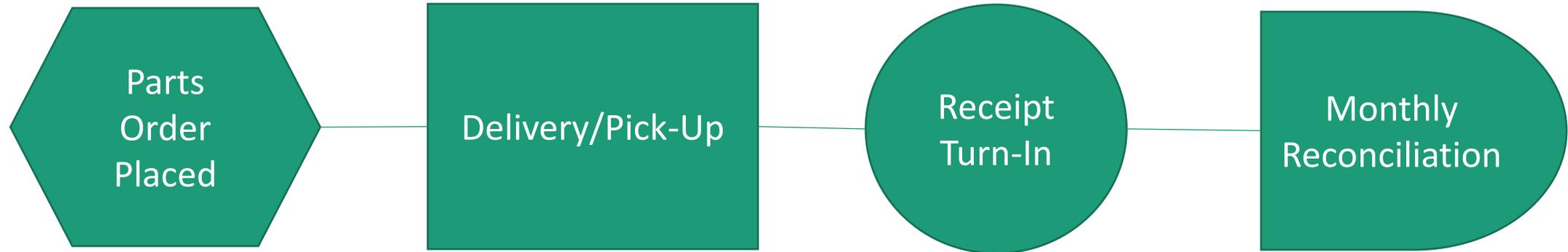
21%

Local Vendors

- NAPA
(National Automotive Parts Association)
- Advance Auto



Contract Control



- Limited Access to Supervisors and Managers



Spending Forecast



- Historical Spending \$500,000 Per Year
- 6% Cost Increase Per Year

BASE	OPTION 1	OPTION 2	TOTAL
\$1,591,800	\$595,508	\$631,238	\$2,818,546



Questions



The Office of Bus Maintenance is requesting that the General Manager/CEO or his delegate be, and hereby is, authorized to **approve a contract to AutoZone and Napa Auto Parts in the requested amount of \$2,818,546**